

ZPE Systems Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version:

ZPE Nodegrid Services Routers and Serial Consoles – all series

- Net Services Router
- Bold Services Router
- Gate Services Router
- Hive Services Router
- Link Services Router
- Mini Services Router
- Serial Console Plus
- Serial Console – S Series

Report Date: February 6, 2023

Product Description: ZPE Nodegrid Services Routers deliver secure access anywhere thanks to Nodegrid’s Secure Access Service Edge (SASE) capabilities. SASE combines networking and security for flexible, cloud-based access that goes where your users go. Because Nodegrid supports

virtualized applications and built-in automation, you can deploy additional security software and scale effortlessly to meet your business' needs.

Contact Information: support@zpesystems.com

Notes: ZPE Nodegrid Services Routers include and require Nodegrid OS software. Refer to ZPE Nodegrid OS VPAT regarding the Nodegrid OS software.

Evaluation Methods Used: Manual testing; using a screen reader with person with no visual disabilities.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 , Chapter 3: Functional Performance Criteria	Yes
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 , Chapter 4: Hardware	Yes
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 , Chapter 5: Software	No, Refer to ZPE Nodegrid OS VPAT
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 , Chapter 6: Support Documentation and Services	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Most non-text content does not have alternative text. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: There is no pre-recorded audio-only or video-only content. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Some pre-recorded audio content does not contain captions. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Some documentation relies on visual sense to understand what is presented in the online help guide. A CAPTCHA is required to access the support portal that relies on visual capability only. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
2.1.2 No Keyboard Trap (Level A)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
2.2.1 Timing Adjustable (Level A)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
2.2.2 Pause, Stop, Hide (Level A)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
2.3.1 Three Flashes or Below Threshold (Level A)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: We do not scan for this requirement. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
2.4.1 Bypass Blocks (Level A)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 	Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: There is no way to skip repeated content (navigation bars, etc.) to get to main content. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.2 Page Titled (Level A)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
2.4.3 Focus Order (Level A)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: In the online help guide, most elements are not in a logical tab order in the main content area. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Some links purpose is not apparent. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
3.1.1 Language of Page (Level A)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
3.2.1 On Focus (Level A)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Some input forms do not have clear instructions or labels. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: There is no live audio content. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Some video content may not contain captions. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Partially Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Headings do not meet the contrast minimum. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Does Not Support Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Documentation relies on the viewer application such as browser or PDF viewer to resize text. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
2.4.5 Multiple Ways (Level AA)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Not Applicable Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Authoring Tool: Not an authoring tool
2.4.6 Headings and Labels (Level AA)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
2.4.7 Focus Visible (Level AA)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
3.1.2 Language of Parts (Level AA)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool
3.2.3 Consistent Navigation (Level AA)		
Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 	Web: Not Applicable Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Authoring Tool: Not an authoring tool

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Not Applicable Electronic Docs: Supports Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Authoring Tool: Not an authoring tool</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable</p>	<p>Web: Refer to ZPE Nodegrid OS VPAT Electronic Docs: There are not forms or web pages that cause legal commitments or financial transactions in the electronic documentation. Software: Refer to ZPE Nodegrid OS VPAT Authoring Tool: Not an authoring tool</p>

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Command Line Interface (CLI) is a text-based interface, which relies on keyboard for navigation, and compatible with assistive technologies
302.2 With Limited Vision	Supports	Command Line Interface (CLI) is a text-based interface, which relies on keyboard for navigation, and compatible with assistive technologies
302.3 Without Perception of Color	Supports	Command Line Interface (CLI) is a text-based interface, which does not require user perception of color
302.4 Without Hearing	Supports	Command Line Interface (CLI) is a text-based interface, which does not require user hearing
302.5 With Limited Hearing	Supports	Command Line Interface (CLI) is a text-based interface, which does not require user hearing
302.6 Without Speech	Supports	Command Line Interface (CLI) is a text-based interface, which does not require user speech
302.7 With Limited Manipulation	Supports	Command Line Interface (CLI) is a text-based interface, which relies on keyboard for navigation, and operable with limited manipulation
302.8 With Limited Reach and Strength	Supports	Command Line Interface (CLI) is a text-based interface, which relies on keyboard for navigation, and operable with limited reach and limited strength
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Command Line Interface (CLI) is a text-based interface, which relies on keyboard for navigation. Support for users with limited language, cognitive, and learning abilities is varied and depends on the user's experience

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces, does not contain a display screen, but provides video output for external display
402.2.2 Transactional Outputs	Not Applicable	There are no transactional outputs
402.2.3 Speech Delivery Type and Coordination	Not Applicable	There is no speech output
402.2.4 User Control	Not Applicable	There is no speech output
402.2.5 Braille Instructions	Not Applicable	There is no speech output
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	There is no listening feature
402.3.2 Non-private Listening	Not Applicable	There is no listening feature
402.4 Characters on Display Screens	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces, does not contain a display screen, but provides video output for external display
402.5 Characters on Variable Message Signs	Not Applicable	Does not have variable message signs
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Does not use biometrics
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Supports	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces, does not contain a display screen, but provides video output for external display

Criteria	Conformance Level	Remarks and Explanations
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Supports	
407.3.2 Alphabetic Keys	Not Applicable	Does not have keyboard
407.3.3 Numeric Keys	Not Applicable	Does not have keyboard
407.4 Key Repeat	Not Applicable	Does not have keyboard
407.5 Timed Response	Not Applicable	Does not have keyboard
407.6 Operation	Supports	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Does not provide tickets, fare cards, or keycards.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces
407.8.2 Side Reach	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces
407.8.2.1 Unobstructed Side Reach	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces
407.8.2.2 Obstructed Side Reach	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces
407.8.3 Forward Reach	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces

Criteria	Conformance Level	Remarks and Explanations
407.8.3.2 Obstructed Forward Reach	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Exempt per E202.5, ICT Functions located in maintenance or monitoring spaces
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	Does not have a display screen
408.3 Flashing	Not Applicable	Does not have a display screen
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Partially Supports	Some status indicators are discernible only visually. On/off switch is discernible visually and touch
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Does not provide two-way voice communication
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Does not provide two-way voice communication
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	Does not provide two-way voice communication
412.3.2 Wireline Handsets	Not Applicable	Does not provide two-way voice communication
412.4 Digital Encoding of Speech	Not Applicable	Does not provide two-way voice communication
412.5 Real-Time Text Functionality	Not Applicable	Does not provide two-way voice communication

Criteria	Conformance Level	Remarks and Explanations
412.6 Caller ID	Not Applicable	Does not provide two-way voice communication
412.7 Video Communication	Not Applicable	Does not provide two-way voice or video communication
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	Does not provide two-way voice communication
412.8.2 Voice and Hearing Carry Over	Not Applicable	Does not provide two-way voice communication
412.8.3 Signal Compatibility	Not Applicable	Does not provide two-way voice communication
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Does not provide two-way voice communication
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Does not have multimedia content (synchronized media)
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Does not have multimedia content (synchronized media)
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Does not have multimedia content (synchronized media)
414.1.2 Other ICT	Not Applicable	Does not have multimedia content (synchronized media)
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Does not have multimedia content (synchronized media)
415.1.2 Audio Description Controls	Not Applicable	Does not have multimedia content (synchronized media)

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	The documentation does not provide a list or explain how to use the accessibility and compatibility features
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	
603.3 Accommodation of Communication Needs	Does Not Support	

Related Links

- [Hardware - ZPE Systems Accessibility Conformance Report WCAG Edition](#)
- [OS - ZPE Systems Accessibility Conformance Report WCAG Edition](#)

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